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October 29, 2004

RECEIVED

OCT 29 2004

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, SW
Room TW-A325
Washington, D.C. 20554

DOCKET FILE COPY ORIGINAL

Federal Communications Commission
Office of Secretary

Re: CC Docket No. 88-2, Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Dortch:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell third calendar quarter of 2004.

First quarter for 2004 reports have been revised to correct a clerical error. An original and two copies of the revised reports are included in this filing.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

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PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: July - September 2004

SERVICE	ORDERS	MA	Interval
Business Line	304,920	0.93%	2.0
PBX	15,681	0.47%	7.3
CENTREX	66,960	0.81%	4.0
WATS	1,710	5.61%	3.7
Mobile	Nothing to Report		
Feature Group A	6	0.00%	5.0
Foreign Exchange	Nothing to Report		
Feature Group B	17	0.00%	10.5
Feature Group D	3,807	0.00%	20.3
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	61	0.00%	5.6
Protection Relaying	23	0.00%	5.2
Control Circuit	10	0.00%	7.1
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	311	0.00%	10.3
Voice Switched Trunk	47	0.00%	9.6
Voice and Tone - Radio Land Line	76	0.00%	8.7
Data Low Speed	44	0.00%	8.1
Basic Data and Voice	978	0.10%	6.8
Voice and Data - PSN Access Tie Trunk	101	0.00%	7.8
Voice and Data - SSN Access	4	0.00%	10.3
Voice and Data - SSN - Intermachine Trunk	1	0.00%	3.0
Data Extension - Voice Grade Data	3	0.00%	10.7
Protection Relay Voice Grade	1	0.00%	7.0
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	1	0.00%	7.0
Program Audio 100-5000 HZ	4	0.00%	9.0
Program Audio 50-8000 HZ	11	0.00%	12.4
Program Audio 50-15000 HZ	23	0.00%	9.2
TV Channel - One Way 15kHz Audio	126	0.00%	20.2
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	10	0.00%	11.2
Digital Data-4.8kb/s	7	0.00%	9.1
Digital Data-9.6kb/s	209	0.00%	7.2
Digital Data-56kb/s	3,947	0.05%	10.0
1.544 MBPS BSA	35,937	0.08%	11.8
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	1,565	0.00%	18.0
Dedicated Digital 456 MBPS or Higher	1	0.00%	3.0
Dedicated Alert Transport	Nothing to Report		
Derived Services	3,212	0.06%	14.1
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ENHANCED SERVICES
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: July - September 2004

SERVICE	ORDERS	MA	Interval
Business Line	121	0.83%	3.4
PBX	Nothing to Report		
CENTREX	186	0.00%	3.4
WATS	1	0.00%	1.0
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
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Data Extension - Voice Grade Data	Nothing to Report		
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TV Channel - One Way 15kHz Audio	Nothing to Report		
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Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
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PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: July - September 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	69,435	6,917	9.96%	14.30
PBX	3,613	1,254	34.71%	10.10
CENTREX	16,277	1,885	11.58%	11.41
WATS	38	2	5.26%	15.57
Mobile	Nothing to report			
Feature Group A	34	13	38.24%	4.24
Foreign Exchange	677	323	47.71%	8.19
Coin	1,262			17.43
Feature Group B	2	0	0.00%	8.33
Feature Group D	381	50	13.12%	11.28
DID	1,538	761	49.48%	4.58
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	352	120	34.09%	3.54
Protection Relaying	10	8	80.00%	7.32
Control Circuit	31	16	51.61%	16.13
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	147	62	42.18%	4.30
Voice Switched Trunk	19	5	26.32%	4.10
Voice and Tone - Radio Land Line	107	68	63.55%	7.33
Data Low Speed	26	11	42.31%	4.58
Basic Data and Voice	255	101	39.61%	3.55
Voice and Data - PSN Access Tie Trunk	62	23	37.10%	2.34
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	18	9	50.00%	5.10
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	6	2	33.33%	3.54
Program Audio 50-8000 HZ	19	12	63.16%	5.46
Program Audio 50-15000 HZ	39	28	71.79%	4.32
TV Channel - One Way 15kHz Audio	62	26	41.94%	2.28
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	2	1	50.00%	4.19
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	28	15	53.57%	3.35
Digital Data-56kb/s	3,183	931	29.25%	3.09
1.544 MBPS BSA	35,466	14,158	39.92%	3.21
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1,519	583	38.38%	1.43
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: July - September 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	2	0	0.00%	8.06
PBX	Nothing to report			
CENTREX	7	0	0.00%	4.03
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	92			7.58
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	45	19	42.22%	7.07
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
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Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	1	0	0.00%	0.42
1.544 MBPS BSA	12	3	25.00%	1.17
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

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PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
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SERVICE	ORDERS	MA	Interval
Business Line	304,920	0.93%	2.0
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Mobile	Nothing to Report		
Feature Group A	6	0.00%	5.0
Foreign Exchange	Nothing to Report		
Feature Group B	17	0.00%	10.5
Feature Group D	3,807	0.00%	20.3
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	61	0.00%	5.6
Protection Relaying	23	0.00%	5.2
Control Circuit	10	0.00%	7.1
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	311	0.00%	10.3
Voice Switched Trunk	47	0.00%	9.6
Voice and Tone - Radio Land Line	76	0.00%	8.7
Data Low Speed	44	0.00%	8.1
Basic Data and Voice	978	0.10%	6.8
Voice and Data - PSN Access Tie Trunk	101	0.00%	7.8
Voice and Data - SSN Access	4	0.00%	10.3
Voice and Data - SSN - Intermachine Trunk	1	0.00%	3.0
Data Extension - Voice Grade Data	3	0.00%	10.7
Protection Relay Voice Grade	1	0.00%	7.0
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	1	0.00%	7.0
Program Audio 100-5000 HZ	4	0.00%	9.0
Program Audio 50-8000 HZ	11	0.00%	12.4
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SERVICE	ORDERS	MA	Interval
Business Line	121	0.83%	3.4
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Feature Group A	Nothing to Report		
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Mobile	Nothing to report			
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Foreign Exchange	677	323	47.71%	8.19
Coin	1,262			17.43
Feature Group B	2	0	0.00%	8.33
Feature Group D	381	50	13.12%	11.28
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Control Circuit	31	16	51.61%	16.13
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Voice Switched Line	147	62	42.18%	4.30
Voice Switched Trunk	19	5	26.32%	4.10
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Program Audio 200-3500 HZ	Nothing to report			
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Digital Data-2.4kb/s	2	1	50.00%	4.19
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	28	15	53.57%	3.35
Digital Data-56kb/s	3,183	931	29.25%	3.09
1.544 MBPS BSA	35,466	14,158	39.92%	3.21
Dedicated Digital 3.152 MBPS	Nothing to report			
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Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

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FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
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Mobile	Nothing to report			
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Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	1,565	0.00%	18.0
Dedicated Digital 456 MBPS or Higher	1	0.00%	3.0
Dedicated Alert Transport	Nothing to Report		
Derived Services	3,212	0.06%	14.1
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ENHANCED SERVICES
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: July - September 2004

SERVICE	ORDERS	MA	Interval
Business Line	121	0.83%	3.4
PBX	Nothing to Report		
CENTREX	186	0.00%	3.4
WATS	1	0.00%	1.0
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: July - September 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	69,435	6,917	9.96%	14.30
PBX	3,613	1,254	34.71%	10.10
CENTREX	16,277	1,885	11.58%	11.41
WATS	38	2	5.26%	15.57
Mobile	Nothing to report			
Feature Group A	34	13	38.24%	4.24
Foreign Exchange	677	323	47.71%	8.19
Coin	1,262			17.43
Feature Group B	2	0	0.00%	8.33
Feature Group D	381	50	13.12%	11.28
DID	1,538	761	49.48%	4.58
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	352	120	34.09%	3.54
Protection Relaying	10	8	80.00%	7.32
Control Circuit	31	16	51.61%	16.13
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	147	62	42.18%	4.30
Voice Switched Trunk	19	5	26.32%	4.10
Voice and Tone - Radio Land Line	107	68	63.55%	7.33
Data Low Speed	26	11	42.31%	4.58
Basic Data and Voice	255	101	39.61%	3.55
Voice and Data - PSN Access Tie Trunk	62	23	37.10%	2.34
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	18	9	50.00%	5.10
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	6	2	33.33%	3.54
Program Audio 50-8000 HZ	19	12	63.16%	5.46
Program Audio 50-15000 HZ	39	28	71.79%	4.32
TV Channel - One Way 15kHz Audio	62	26	41.94%	2.28
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	2	1	50.00%	4.19
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	28	15	53.57%	3.35
Digital Data-56kb/s	3,183	931	29.25%	3.09
1.544 MBPS BSA	35,466	14,158	39.92%	3.21
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1,519	583	38.38%	1.43
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: July - September 2004

Service	Reports	MA	%MA	Avg-RC
Business Line	2	0	0.00%	8.06
PBX	Nothing to report			
CENTREX	7	0	0.00%	4.03
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	92			7.58
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	45	19	42.22%	7.07
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	1	0	0.00%	0.42
1.544 MBPS BSA	12	3	25.00%	1.17
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service